SWIVEL

ERP

Enterprise Resource Planning

The Freight Forwarder's objectives are efficiency and scalability to boost bookings and increase revenue/profit without increasing company overhead. SWIVEL Software can help!

International logistics companies' branches can operates using the same ERP platform to eliminate errors and acquired more time to service their customers. Our language and documents pack serve as one GLOBAL systems application in ENGLISH, CHINESE, JAPANESE.

Corporate ERP System



- Single collaborative platform to connect all branch offices
- Shipment data and financial data integration
- Operation performance vs Financial performance
- EDI / API integrations for carrier booking and customs process
- Local tax support or accounting software integration
- Management accounting for corporate analysis and agent settlement
- Multi-languages and multi-currencies support

Air, Sea, Land, Multimodal Transport

Inbound & Outbound

International & Consolidations & Multimodal Transport

Workflow Efficiency

- Minimize data entry
- Avoid redundant of shipment data
- Task management tool
- Email communications and confirmation
- EDI auto-updates of shipment statues

EDI Connectivity

- Inter-Office Shipment EDI
- Parnter link to connect to destination agent with built in data mapping
- Support AMS, ACI, ENS, JP24, EAWB and industrial EDI standard

Data Analytics Reporting

- Process organizing data into informational summaries by overall branch performance, financial reports by tonnage and revenue.
- Data Summaries ranking reports by Agents, Carriers, Booking, Shipments, and other customizable reports needed in the system.
- CRM customer data analytics by performance and sales team assessment.

Cloud Data Security

- Cloud applications accessible via the internet and work anywhere.
- Private and secure database log in hosted by AWS
- Each security level will be set up by a user, customer, or other trading partners.
- Daily redundant backup hosted by AWS

Customer Support Team

- Our IT support team provides a smooth roll-out rapid response before the systems go-live date
- Our support team will configure and implement our systems to suit your orgainztions multi offices or multi country branch locations.
- Software Training can be scheduled and arranged on-site, remotely online, phone or email
- Tecnchinal issues are managed by our ticketing systems